

GOVERNMENT OF ANDHRA PRADESH
ABSTRACT

Home Department - Formation of Mandal Level Co-ordination Committee & District level Co-ordination Committee for dealing with the Civil Disputes - Grievances registered in "Jaganannaku Chebudam" - Orders - Issued

HOME (LEGAL) DEPARTMENT

G.O. Ms. No. 84

Dated: 10.05.2023

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ORDER.

During the inter-departmental review of the spandana programme/ Jaganannaku Chebudam programme implementation, various parameters were discussed to make the programme more meaningful and for timely redressal of grievances. One important parameter is public satisfaction. Since launch of spandana programme, a large number of petitions are being received by Police Department on the issues which are basically civil disputes in nature. Since Police department does not have jurisdiction and mandate to take action in civil disputes, it was considered that a better approach will be to form inter-departmental committees, to consider such issues. The formation of inter departmental committees at Mandal and District level will give better resolution to issues.

2. The Revenue, Panchyat Raj, Municipal Administration & Urban Development and Police departments are major stake holders to deal with such issues and these departments need to be included in the inter-departmental Committees. Co-ordinated approach at a single point between the departments will give better results.

3. Government after careful examination of the matter, hereby constitute the following **District level Coordination Committee**, with the following members for dealing with the civil disputes in "Jaganannaku Chebudam" (JKC) programme :-

- I. Joint Collector
- II. Additional Superintendent of Police
- III. District Panchayat Raj Officer
- IV. Municipal Commissioner (District Headquarters)
- V. District Registrar

4. **Mandal Level Coordination Committee** is constituted with the following members for dealing with the civil disputes in Jaganannaku Chebudam (JKC) programme :-

- I. Tahsildar
- II. Mandal Parishad Development Officer
- III. Municipal Commissioner (If Mandal Head Quarter is designated as Municipality)
- IV. Sub-Inspector of Police / SHO

(P.T.O.)

6. Every grievance received which has civil disputes as cause of grievance, shall be referred to the Mandal Level Co-ordination Committee.
7. The Mandal Level Co-ordination Committee shall examine and enquire into the grievance collectively and resolve it within 15 days. In case the resolution is not achieved, the same may be escalated to District Level Committee.
8. The District Level Co-ordination Committee shall take all necessary steps to resolve the grievance escalated to it by Mandal level Coordination Committee within 15 days.
9. The feedback of the petitioner shall be recorded and uploaded in JKC portal in case the resolution is achieved.
10. The District Level Co-ordination Committee and Mandal Level Coordination Committees shall meet regularly and take necessary action in the matter accordingly.

(BY ORDER AND IN THE NAME OF THE GOVERNOR OF ANDHRA PRADESH)

HARISH KUMAR GUPTA
PRINCIPAL SECRETARY TO GOVERNMENT

To.

The Director General of Police, AP, Mangalagiri (with a request to furnish the GO copy to all the unit officers and unit officers to circulate the instructions upto SHO level).

The Revenue Department (with a request to furnish the GO copy to all Joint Collectors, District Registrars & Tahsildars in the State)

~~The Municipal Administration & Urban Development~~ (with a request to furnish the GO copy to all the Municipal Commissioner's in the State)

The Panchayat Raj Department (with a request to furnish the GO copy to all the DPO's & MPDO's in the State)

Copy to:

OSD/PS to Hon'ble M(Home)

PS to Secretary to CM

PS to Chief Secretary to Government, A.P. Secretariat, Amaravati.

PS to Principal Secretary to Government, Home Department.

SF/SC

//FORWARDED::BY ORDER//

B. Anurag
 SECTION OFFICER